

Easterling, Deborah

232919

From: Easterling, Deborah
Sent: Tuesday, October 18, 2011 11:14 AM
To: 'kecheek'
Subject: RE: Information on docket 2007-286-WS

Dear Mr. Cheek,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2007-286-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED

From: kecheek [<mailto:kecheek@bellsouth.net>]
Sent: Monday, October 17, 2011 4:47 PM
To: Contact
Subject: Information on docket 2007-286-WS

MAIL / 11/18

Dear Public Service Commission,

RE: docket 2007-286-WS

I am writing to oppose the rate increase requested by USSC/Utilities, Inc. We already pay 2 or more times the rate paid by most others in our area. We pay a Water Distribution Base Charge that includes nothing but the meter as far as I can tell, a Distribution Charge, a Water Supply Charge, and a SC DHEC Fee. Our water comes from the same pumping station as the adjacent neighborhood but our rate is far more. They claim \$3 million in capital improvements. I have lived at this address for almost 39 years and I haven't seen any capital improvements since Utilities, Inc. has owned our system.

If there is a leak in the lines, they call in a regular locate and days go by before the repair is made. If the water billed to them is not accounted for by individual meters, it is billed to everybody in the neighborhood.

There are several meters in the neighborhood that are covered with a few inches of dirt or under grass, so it's hard to see how the meters are read on a regular basis. My meter has dirt that falls on and around the meter which makes it impossible to read without digging the dirt out and it doesn't look like that is happening. I called Utilities, Inc. a while back to discuss my bill and said they had us over a barrel because we had nowhere to turn. I was told that if I didn't like it, I could dig a well.

It is not justified for us to pay so much more for our water than everyone else.

Thank you for your consideration,

Kenneth Cheek
311 Lakewood Dr
Anderson, SC

29621